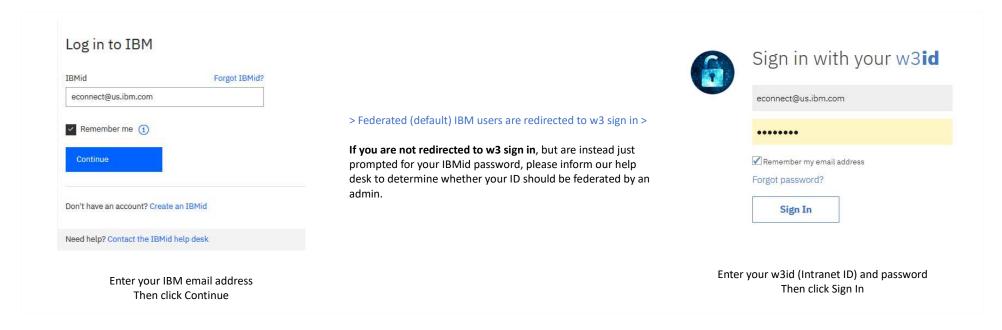**IBM Portal for OpenPOWER, IBM Systems Early Programs, and IBM Customer Connect use IBMid sign in**

IBM Portal for OpenPOWER (ibm.com/systems/power/openpower), **IBM Systems Early Programs** (ibm.com/technologyconnect/cna), and **IBM Customer Connect** (ibm.com/technologyconnect) sites use common IBMid authentication and single sign on for an improved user experience. Browser sessions authenticated elsewhere in the IBM federation (IBM www or w3 or a participating client site) should not be prompted for user credentials when accessing these sites.

Sign in credentials remain the same. The flow varies depending on whether a user is in BluePages and whether an IBMid is federated for single sign on.
- All unauthenticated users will first be prompted to Enter IBMid or email and Continue.
- Internal users (ibm.com domain) will continue to be *redirected to w3id (intranet ID) sign in.
- External users (not ibm.com domain) are prompted for their IBMid password, or redirected to their company authentication service if federated with IBM.

* Internals who are immediately prompted for IBMid password instead of redirected to w3id have opted out of the default IBM federation.
Our help desk (see below) can assist should you wish to request federation for your IBMid to take advantage of single sign on.

This is the expected sign in flow for an IBM internal user (IBMid federated by default):

Log in to IBM

IBMid   Forgot IBMid?

econnect@us.ibm.com

☑ Remember me ⓘ

Continue

Don't have an account? Create an IBMid

Need help? Contact the IBMid help desk

Enter your IBM email address
Then click Continue

> Federated (default) IBM users are redirected to w3 sign in >

If you are not redirected to w3 sign in, but are instead just prompted for your IBMid password, please inform our help desk to determine whether your ID should be federated by an admin.

Sign in with your w3**id**

econnect@us.ibm.com

••••••••

☑ Remember my email address

Forgot password?

Sign In

Enter your w3id (Intranet ID) and password
Then click Sign In

Going forward IBM may require a one-time authorization per device and browser. If so, follow instructions to verify via email, text, or phone.

Assistance:
IBM Customer Connect support
Email : econnect@us.ibm.com